

**STATE ENHANCED 9-1-1
ADVISORY COMMITTEE
MEETING MINUTES
DECEMBER 20, 2001**

Members Present:

Chair, Chris Fischer, APCO
Bob Connell, Verizon
Dave Cowardin, *Washington State Association of Fire Chiefs*
Jack Cvitanovic, *Department of Health*
Patty Danner, *Large Urban Counties - East*
Marlys Davis, *King County*
Bill Graedel, *Washington State Association of Counties - East*
Jon Kaino, *Washington State Association of Counties - West*
Dan LaRoche, *Washington Association of Sheriffs and Police Chiefs*
Lynn Mell, *VoiceStream Wireless*
Mike Suelzle, *Qwest*

Alternate Members Present:

JoAnn Boggs, *Washington State Emergency Management Association (WSEMA)*
Steve Reinke, *Small Rural Counties – East*
Lanette Scapillato, *Small Rural Counties - West*

Guests Present:

Rose Parr, Sophia Byrd, Deb Welsh, Rick Smith, Richard Kirton, Markys Volke, Corey Ahrens, Bob Posse, Carri Brezonick

State Office Staff Present:

Bob Oenning, Kurt Hardin, Catherine Bartholomew, David Irwin, and Teresa Lewis

Welcome and Introductions:

Chris Fischer called the meeting to order at 9:40 am. Members and guests introduced themselves.

Review and Approval of Minutes (November 15, 2001):

Bill Graedel motioned to approve the November 15, 2001 minutes as written. Dave Cowardin seconded the motion. The motion carried.

Old Business:

Bob Oenning stated that the new Advisory Committee and Wireless Sub-committee **[Encl 1]** meeting schedule is out. There is one conflict with the schedule in March. There was not a problem with the conflict, given that most members have an alternate.

SUBCOMMITTEE REPORTS:

Standards Workgroup – Select Chair & Co-Chair

Bob Oenning reported for Marj Williams. Marj wanted to relay that the Advisory Committee approved the Strategic Plan, but there does not now seem to be an interest in this workgroup, so she would suggest that this workgroup be removed from the plan at this time. Chris Fischer stated that there is a tremendous amount of standards being worked on through NENA, APCO, the Training Committee and many other groups. She agrees this workgroup should be put on hold.

Bill Graedel motioned to remove this workgroup from the Strategic Plan at this time. Steve Reinke seconded the motion. The motion carried.

Wireless – Marlys Davis

Marlys Davis reported that the Washington State Association of Counties sponsored a meeting on November 20, 2001 (at the Radisson) to discuss the wireless 911 legislation. There was good representation from the carriers and the counties. Carriers in support of the legislation at this time are Cingular, VoiceStream, Qwest Wireless and Verizon Wireless. The Association of Counties has the bill on their legislative priority list. There was discussion on strategies for this session. The target suggested was to focus on the House Republicans and making contact with each member of the House, Technology, Telecommunications and Energy Committee. Marlys handed out the *2002 Wireless 911 Legislation SSB6034 Key Points*, a sample letter to the Legislators, and a list of the Current members of the House, Technology, Telecommunications & Energy Committee **[Encl 2]**. At the November 20th meeting various organizations were also identified to contact and try to get their support for the legislation. Some of the organizations identified are the Police & Sheriffs, Fire Chiefs and Commissioners, the American Heart Association, Emergency Management Services, Emergency Management Association, Hospital Associations, Ambulance companies, State Troopers Association, the Association of Cities, the State Grange, AARP and AAA. Marlys requested that if anyone has any contacts with these organizations to please let her know. Due to this being a short legislative session, the goal is to get the Senate Bill moved out of the Senate as soon as possible and over to the House

An updated spreadsheet **[Encl 3]** showing which Counties have ordered Phase I was handed out. Please contact Kurt Hardin if you have updated information.

Marlys reported that the service agreements for AT&T, VoiceStream, Qwest Wireless, and NexTel are complete and have been sent to the counties. The NexTel agreement was just completed earlier this week and it has some different provisions that may be problematic for some of the counties. The FCC set a standard for no cost recovery, and some of the carriers filed a petition for reconsideration of that cost recovery issue. NexTel was one of the signatories on that petition, so in their agreement they requested that a sentence be added to state, that if the FCC grants the petition and shifts the demarcation point for who pays, the counties will pay for the cost back to the point of the new ruling. Cingular is reviewing the confidentiality section and had a couple of suggestions for changes, but hopefully it will be finalized soon. Inland sent theirs back with a number of changes, that will take some time to reconcile. Sprint has stated that they are not going to sign the agreement with any of the counties. They signed with King County, but are refusing to sign with any other counties. There is still no response from Cricket, Rural Cellular or US Cellular.

Phase II agreements – Marlys reported on a technical fiscal issue that has come up. In a conference call with Qwest the issue was raised regarding a 15 second delay bringing up the X Y location. This issue is being investigated by technical groups, but comes down to determining how long the delivery of the call to the PSAP can be delayed waiting for the position of the caller to be determined. If the X Y location is not available and the call is routed based on Phase I cell coverage data, a process must be implemented to permit location information updates. That process requires timing parameters to permit the location determination equipment to complete data processing of a request before another request is forwarded for the same telephone. (The problem is similar to hitting the refresh/reload button on a slow to load web page).

Regarding the issue of cost recovery, where counties pay for costs past the point of demarcation. During the process of reviewing the FCC decision, Qwest made some changes to their tariff on the wireless provisioning so that 911 customers other than the counties could order off the 911 tariff. The revision allowed the carriers, with the counties permission, to buy off that tariff so the carrier could cover those costs **[Encl 4]**. With these changes, there is now a significant cost to the counties for Phase I. Marlys also handed out a spreadsheet **[Encl 5]** reflecting some of the costs. This is not totally accurate, but does give some idea of what the counties may be looking at for additional costs. Discussion ensued regarding this issue and the consequences to the counties.

Starting January 1, 2002, there are two counties that will receive bills from Qwest. They are King and Clallam.

Mike Suelzle called Qwest tariff staff and came back with the following information. The cost of the E8WFX, selective routing feature is: about 20% for the database maintenance and the rest of it is for the features in the selective routers.

Bob Oenning will be contacting Clallam County and let them know what is going on with the Qwest billing. He will also provide a copy of the related Qwest tariffs to Marlys Davis regarding this issue too.

Bill Graedel motioned for the state office to investigate this issue for possible action. Dan LaRoche seconded the motion. The motion carried.

Technical – Bob Connell

Bob Connell stated that the survey forms were sent out to all the county coordinators on November 4, 2001. The memo to the Advisory Committee members **[Encl 6]** is a list of the counties that have not responded to the equipment survey to date. There seems to be a lot of confusion about what equipment exists in the PSAPs, so Bob is going to contact the counties and the carriers to see if he can do an audit on what equipment is located where. Some discussion ensued about the importance of this survey information.

Training – Chris Fischer

Chris Fischer stated that the committee met on December 6th, in Camas, Washington in conjunction with the County Coordinator Forum. There was some very productive discussion on where the training program is and where it is going.

PSAP Training Site Process – CJTC Staff – Corey Ahrens, Carri Brezonick, and Bob Posse
Corey Ahrens went over the Proposed PSAP Training Site Telecommunicator Training Process **[Encl 7]**. Corey stated that on January 1, 2002, the two community colleges that currently provide this training will no longer be using the currently curriculum. This is because of a current RCW that is in place that precludes them using the CJTC curriculum.

STATE OFFICE REPORTS:

Legislative Update:

The E911 wireless equalization tax bill, which is still alive in committee, will be reintroduced when the session begins in January.

The 0.1% Local Option Sales Tax will be on the agenda for legislative support by several counties this year.

Radio System Interoperability is becoming a very hot issue with some legislators. The Governor is appointing an executive group to look at this issue also. Marty Knorr stated that Gary Robinson from Department of Information Services (DIS) is the Chairman for this group.

On the federal side, there are a lot of budgeting initiatives taking place. Proposed funding to the Department of Transportation (DOT) includes a commitment that they are going to help and support 911 systems with some funding. National Homeland Defense will be having some funding available too. There has been a call for a nation wide 911 mapping system.

The WUTC is working a rewrite of obligations (how they do business) for the Telephone Companies. The WUTC has decided to make the 911 issues a separate process from the regular obligations.

Financial Status:

Catherine Bartholomew reported on the state office financial status **[Encl 8-9]**.

National Issues:

Bob Oenning stated that Terrorism Response is a very big issue with many federal agencies and 911 is becoming a part of the planning.

Bob Oenning stated that a National Spatial Data Infrastructure is being built to support E911 operations, details to follow at a future date.

Bob Oenning reported on the Consequence Management Interoperability Services concerning nationwide data sharing. They have the funds to do this.

The Department of Transportation is making their commitments, but budget language is still unavailable.

Bob has been working diligently to keep all of these issues together and is working with ComCARE to make sure that nothing slips through.

E911 County Coordinator Forum Report - Bob Oenning

Bob Oenning stated that the forum was a success.

Day 1 – Ian VonEssen, Spokane County, gave a presentation on Call Mapper. This is a software that was developed to display a map of a wireless or wireline call by using the ALI data stream to determine the location of the caller.

Shelly Guenther, Wireless Services Project Manager of Intrado, Boulder, Colorado gave a presentation on Phase II implementation.

Steve Reinke, Kittitas County 911 Coordinator, gave a presentation on 'Climbing the Food Chain: Strategies for Promotion' for telecommunicators and line supervisors.

Day 2 – Steve Kometz, King County Sheriffs Office Bomb Squad, gave a presentation on 'Terrorism; Weapons of Mass Destruction, HazMat, and the Incident Command System'. It was very informational and books will be sent out to the counties that did not attend the forum. Steve is available for training for individual counties if they are interested.

E911 County Coordinator Forum Dates for 2002 **[Encl 10]**. This will be sent out via email to all the counties and interested parties.

Nominations for 2002 Chair & Co-Chair – Chris Fischer

Chris Fischer announced that the ballots are enclosed in the packets **[Encl 11]**. Chris asked if there were any more nominations at this time.

Steve Reinke motioned to close the nominations. Dan LaRoche seconded the motion. The motion carried.

Jon Kaino stated that he does not want to be on the ballot and asked everyone to please not vote for him. At this time, everyone in attendance took a moment to vote.

Dave Irwin announced the results of the voting. Chris Fischer is the Chair for the Advisory Committee for 2002 and Naomi Wu is the co-Chair.

NEW Business:

Bob Oenning stated that the state office will have a contract with Thornburg 911 Consulting out of Minneapolis for database services. This will be direct support to the counties and support on national issues where the data systems are the key to E911 functionality

Dan LaRoche reported on the issue regarding the recording of the outgoing 911 calls. The fix to this problem is included in the new Wiretap Bill legislation. There was a request to have the language of this bill made available to the Advisory Committee and the County Coordinators. Dan LaRoche stated that he would make this available as soon as he gets it.

The next meeting will be held THURSDAY, JANUARY 17, 2002 at THE RADISSON SEATAC HOTEL.

ACTION ITEMS:

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